

Butte-Silver Bow Civic Center - Terms of Use
Effective - June 2011

1. All sales are final. No request for cancellations, changes or refunds is accepted.
2. If your tickets are to be mailed, you should receive them within a reasonable amount of time, generally 7 to 10 days. If you do not, please contact Butte-Silver Bow Civic Center - no later than by 5pm on the day of for a weekday performance or 4pm on a Saturday for a Saturday or Sunday performance to insure proper Butte-Silver Bow Civic Center attention.
3. If your tickets are to be "held at will call", they will be at the venue box office at the time of performance. The box office is usually open no later than 60 minutes before curtain time. It would be helpful if you can arrive early to allow for parking and to avoid the last minute rush.
4. You must have the credit card you used for the purchase with you for identification. If someone else is picking up the tickets, either that same credit card or a photocopy of it with an authorization note from you must be presented. It would also be helpful to have with you a copy of your order confirmation and the confirmation number.
5. In the event that a performance is either cancelled or postponed, Butte-Silver Bow Civic Center will make every effort to contact every patron via e-mail, time permitting.
6. While Butte-Silver Bow Civic Center regrets the inconvenience caused by these circumstances, Butte-Silver Bow Civic Center cannot be held responsible for any cost or damage such as postponement or cancellation may incur. Similarly, the conduct of events and performances for tickets purchased is the sole responsibility of the events' organizers and venue operators, Butte-Silver Bow Civic Center cannot be held responsible or liable for injuries, loss or damages incurred by patrons while attending these events.
7. All patrons purchasing from Butte-Silver Bow Civic Center must do so in the light of the above limitations.
8. Refunds on tickets purchased are made for a cancelled or postponed event only. In all instances when a ticket is refunded, only the cost of the ticket is refunded.